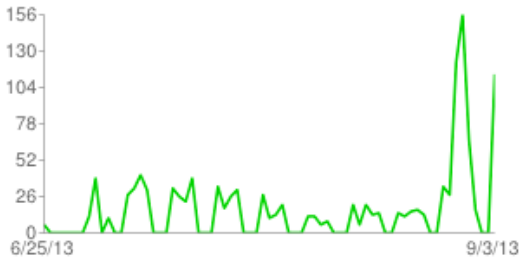


Reference Desk Logger Statistics

August 1-31, 2013

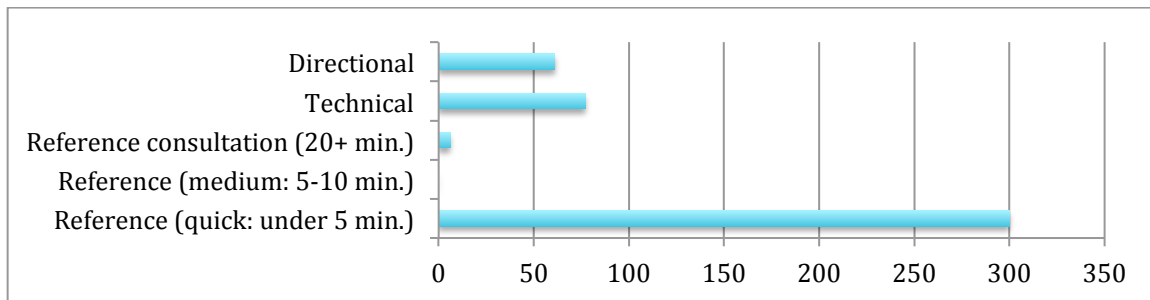
Total: 524 reference interactions logged

Total reference log use June 25 (in beta) through September 3, 2013



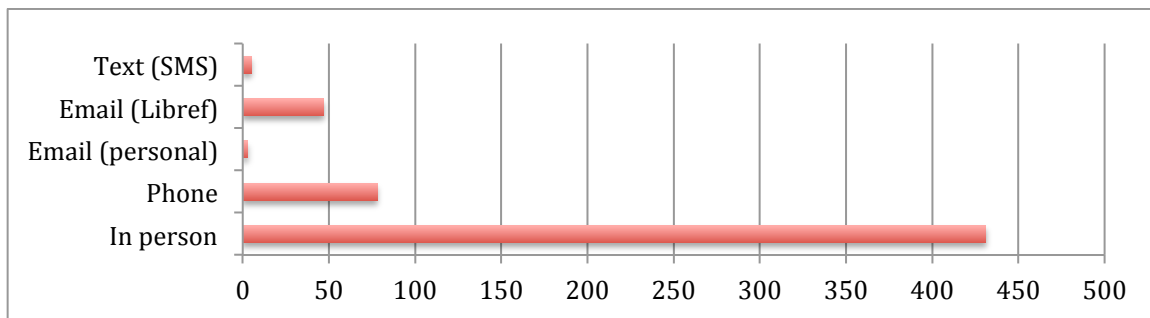
Huge spike = first week of classes!

Question type (ref desk only)



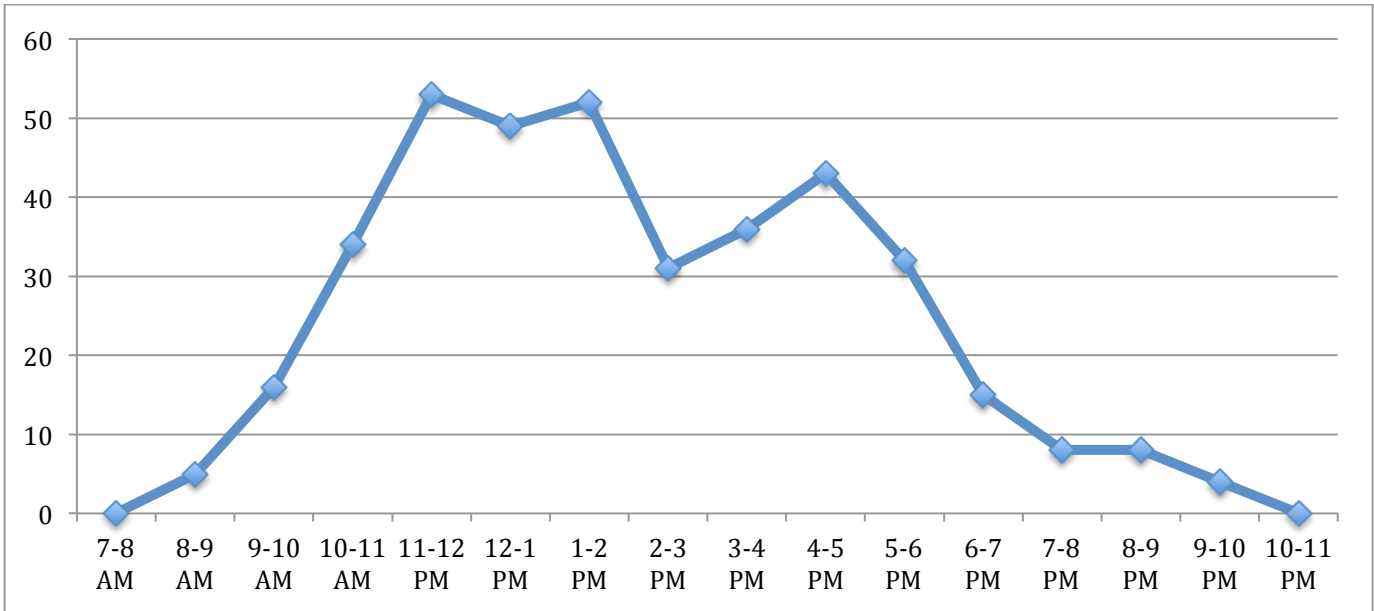
Reference (quick: under 5 min.)	300
Reference (medium: 5-10 min.)	0
Reference consultation (20+ min.)	6
Technical	77
Directional	61

Interaction type

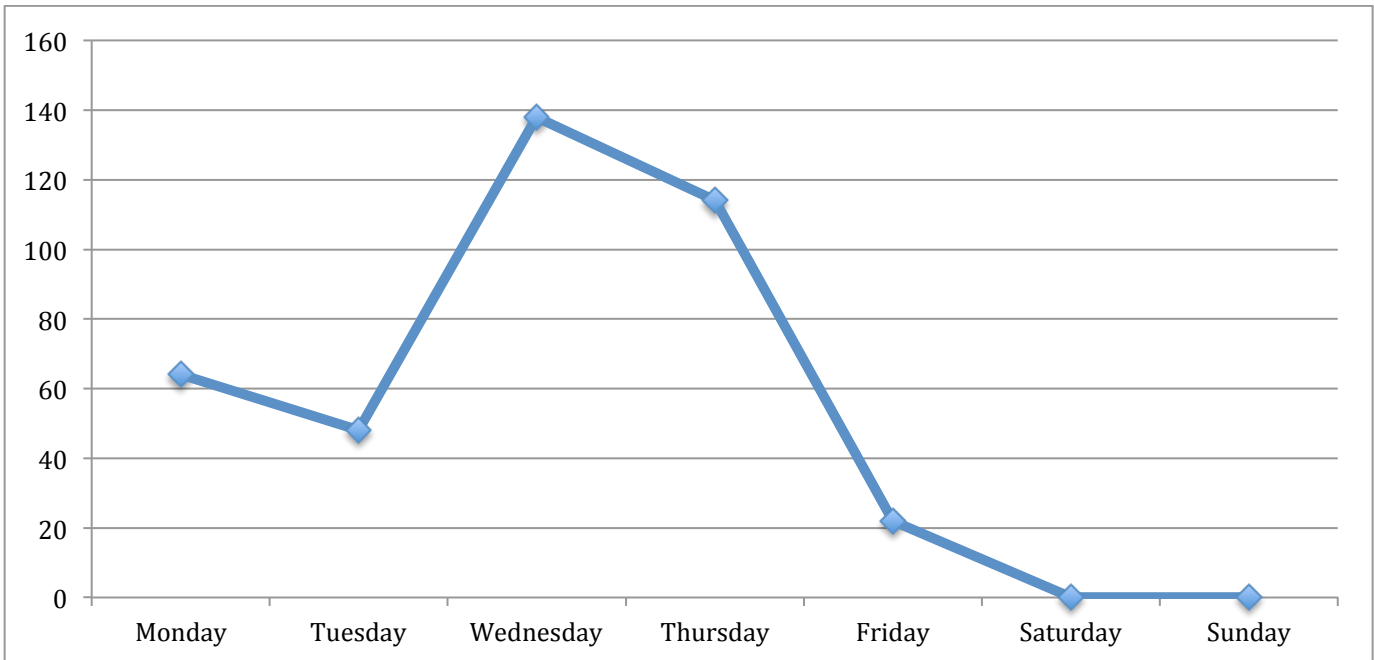


In person	431
Phone	78
Email (personal)	3
Email (Libref)	47
Text (SMS)	5

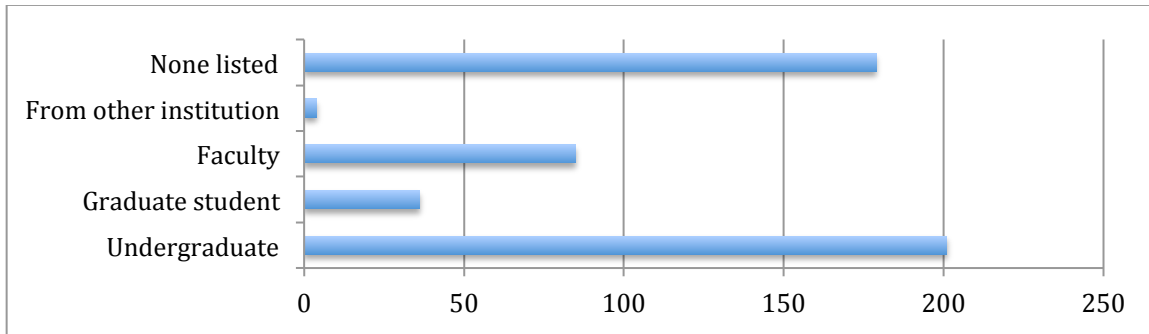
Hour of day (ref desk only)



Day of week (ref desk only)

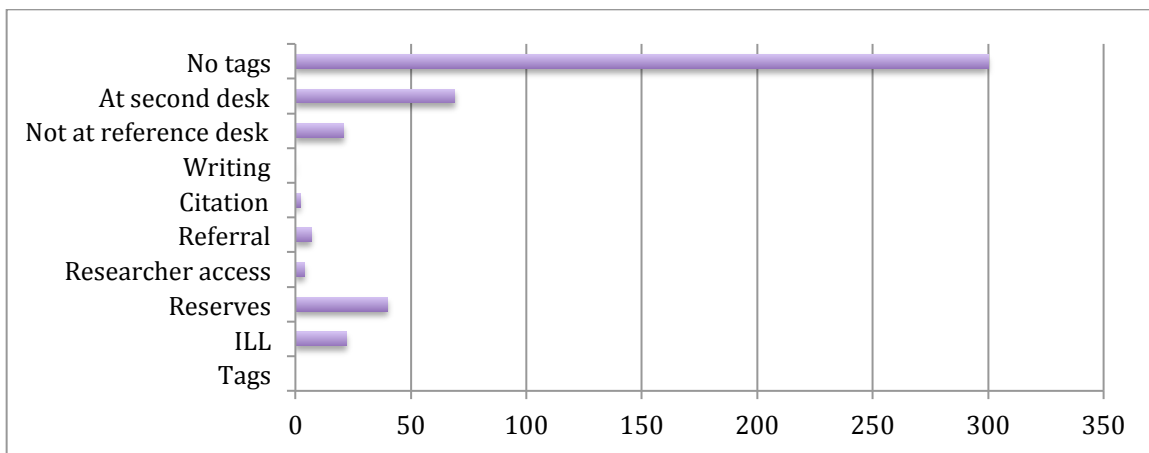


Patron type (ref desk only)



Undergraduate	201
Graduate student	36
Faculty	85
From other institution	4
None listed	179

Tags (ref desk only)



ILL	22
Reserves	40
Researcher access	4
Referral	7
Citation	2
Writing	0
Not at reference desk	21
At second desk	69
No tags	300