

Timestamp	Reference type	Interaction type	Patron type	Tags	Notes	Time correction
8/5/2013 11:06:48	Reference (medium: 5-20 min.)	In person	Reserves	Faculty		
8/5/2013 11:55:06	Directional	In person				
8/5/2013 11:57:09	Directional	In person				
8/5/2013 12:25:04	Reference (quick: under 5 min.)	In person		Graduate student		
8/5/2013 12:24:11	Technical	In person		Graduate student	Student from Graduate Center wants to connect to wireless network.	
8/5/2013 12:43:07	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/5/2013 16:01:17	Reference (quick: under 5 min.)	In person		Undergraduate		
8/5/2013 16:54:57	Reference (quick: under 5 min.)	Phone		staff		
8/5/2013 17:29:58	Reference (quick: under 5 min.)	In person		Undergraduate		
8/6/2013 10:22:09	Reference (quick: under 5 min.)	Phone		Graduate student		10:21:00
8/6/2013 10:34:40	Technical	In person	Not at reference desk	Undergraduate		10:35:00
8/6/2013 11:30:43	Technical	In person		Graduate student		11:30:00
8/6/2013 12:32:32	Reference (medium: 5-20 min.)	In person	Not at reference desk	Faculty		12:10:00
8/6/2013 12:32:57	Reference (quick: under 5 min.)	In person	Not at reference desk	Undergraduate		12:33:00
8/6/2013 15:59:16	Reference (medium: 5-20 min.)	Phone		Graduate student		15:55:00
8/6/2013 16:27:52	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/6/2013 16:30:52	Reference (quick: under 5 min.)	Phone	Renewal	Undergraduate		
8/6/2013 17:28:47	Reference (medium: 5-20 min.)	In person		Undergraduate		
8/6/2013 17:45:03	Reference (quick: under 5 min.)	In person		Undergraduate		

Timestamp	Reference type	Interaction type	Patron type	Tags	Notes	Time correction
8/7/2013 10:14:04	Reference (quick: under 5 min.)	In person				10:05:00
8/7/2013 16:05:06	Reference (medium: 5-20 min.)	In person	Not at reference desk	Undergraduate		3:45:00
8/7/2013 16:05:31	Technical	In person		Faculty		3:15:00
8/7/2013 16:11:49	Reference (quick: under 5 min.)	In person	Not at reference desk	Undergraduate		16:11:00
8/7/2013 17:42:28	Technical	In person	Not at reference desk	Undergraduate		17:43:00
8/8/2013 9:10:39	Technical	In person	Not at reference desk			9:11:00
8/8/2013 9:28:30	Directional	Phone		Alumnus		9:29:00
8/8/2013 11:15:46	Technical	In person		Faculty		11:16:00
8/8/2013 18:07:20	Reference (medium: 5-20 min.)	In person		Undergraduate		
8/8/2013 18:35:14	Reference (medium: 5-20 min.)	In person		Undergraduate		
8/8/2013 18:36:22	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/8/2013 18:51:09	Directional	In person				
8/12/2013 8:56:51	Reference (quick: under 5 min.)	Phone		Undergraduate		
8/12/2013 9:51:48	Reference (quick: under 5 min.)	In person		Undergraduate		
8/12/2013 10:00:21	Reference (quick: under 5 min.)	In person		Faculty		
8/12/2013 11:29:36	Reference (medium: 5-20 min.)	In person	Reserves, scanning	Faculty		
8/12/2013 11:30:08	Reference (medium: 5-20 min.)	In person	ILL, journal access	Faculty		
8/12/2013 12:14:28	Directional	In person				
8/12/2013 12:14:42	Technical	In person		Faculty	Scanning	
8/12/2013 12:24:25	Technical	In person		Faculty		
8/12/2013 12:28:38	Reference (quick: under 5 min.)	Phone		Faculty		

Timestamp	Reference type	Interaction type	Patron type	Tags	Notes	Time correction
8/12/2013 12:46:50	Reference (quick: under 5 min.)	Phone	CUNY+	Faculty		
8/12/2013 13:01:36	Reference (quick: under 5 min.)	In person	CUNY+	Undergraduate		
8/12/2013 13:05:23	Technical	Phone		Undergraduate	Email password / DoIT	
8/12/2013 13:34:10	Reference (medium: 5-20 min.)	Phone		Faculty	Non-library room reservation	
8/12/2013 14:18:31	Reference (quick: under 5 min.)	Phone				14:20:00
8/12/2013 15:09:51	Reference (quick: under 5 min.)	In person		Faculty		
8/12/2013 16:22:43	Directional	Phone		Undergraduate		
8/12/2013 16:22:56	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/13/2013 9:11:07	Directional	In person				
8/13/2013 11:01:27	Reference consultation (20+ min.)			Undergraduate		
8/13/2013 14:05:40	Reference (medium: 5-20 min.)	In person		Faculty		
8/13/2013 14:19:05	Reference (medium: 5-20 min.)	In person		Faculty		
8/13/2013 15:39:46	Reference (quick: under 5 min.)	In person				
8/14/2013 11:29:42	Directional	In person	Printing			
8/14/2013 12:45:07	Reference (quick: under 5 min.)	Phone	Reserves	Faculty		
8/14/2013 12:59:34	Reference (quick: under 5 min.)	In person		Faculty	searching cases	
8/14/2013 13:08:56	Reference (medium: 5-20 min.)	In person	Reserves	Faculty		
8/14/2013 14:15:39	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/14/2013 14:15:51	Reference (quick: under 5 min.)	In person	ILL	Faculty		
8/14/2013 14:16:02	Reference (quick: under 5 min.)	In person	ILL	Faculty		

Timestamp	Reference type	Interaction type	Patron type	Tags	Notes	Time correction
8/14/2013 14:16:16	Reference (quick: under 5 min.)	In person	Printing	Undergraduate		
8/14/2013 14:16:41	Reference (medium: 5-20 min.)	In person	CUNY+	Graduate student	MA Thesis searching	
8/14/2013 14:48:33	Reference (quick: under 5 min.)		ILL	Faculty		
8/14/2013 14:48:55	Reference (medium: 5-20 min.)	In person		Graduate student	Thesis Deposit	
8/14/2013 15:12:34	Reference (medium: 5-20 min.)	In person				
8/14/2013 15:40:11	Reference (medium: 5-20 min.)	In person				
8/14/2013 16:37:05	Reference (medium: 5-20 min.)	In person	Not at reference desk	Undergraduate		
8/14/2013 16:37:34	Technical	In person	Not at reference desk	Faculty		16:00:00
8/14/2013 16:37:50	Technical	In person		Faculty		
8/14/2013 17:26:24	Reference (medium: 5-20 min.)	In person	Not at reference desk	From another institution	A student from Berkeley College who was able to access the Library without a METRO card.	
8/15/2013 10:39:53	Reference (medium: 5-20 min.)	In person	Not at reference desk	Undergraduate		
8/15/2013 10:42:02	Reference (quick: under 5 min.)	In person		Undergraduate		
8/15/2013 10:42:33	Technical	Phone		Vendor?		
8/15/2013 11:51:27	Directional	Phone				
8/15/2013 11:51:39	Directional	Phone				
8/15/2013 13:06:45	Reference (quick: under 5 min.)	Phone		visitor		
8/15/2013 14:01:16	Reference (quick: under 5 min.)	In person	Reserves	Faculty		
8/15/2013 14:01:31	Reference (quick: under 5 min.)	In person	ILL	Faculty		